

**The City Road Medical Centre**

**Minutes from Patient Participation Group (PPG) Meeting 14<sup>th</sup> January 2015**

**Present:** Dr Mirko Sulic (MS), CH Practice Manager (minutes),

**Patients:** CS, CK, JH, JStG, LC, SS.

**Apologies:** CaS, EG, LM.

	Notes	Action
<b>1. Welcome/Introductions/Review Minutes of last meeting</b>	<ul style="list-style-type: none"> <li>• Minutes approved; still issues with reception but as recruitment is underway hopefully changes will be for the better;</li> </ul>	CH
<b>2. Feedback from South Islington PPG</b>	<ul style="list-style-type: none"> <li>• LM not in attendance (summary obtained from minutes). Topics discussed – role of Healthwatch Islington; review of patient groups and survey; commissioning intentions of the CCG.</li> </ul>	CH/LM
<b>3. Newsletter input</b>	<p><b>Suggestions for next newsletter-</b></p> <ul style="list-style-type: none"> <li>• New website</li> <li>• Update on phones/new number</li> <li>• Mobile phone slip at reception for patients to update their numbers</li> <li>• Staff changes</li> <li>• OOH info / flu season / pneumococcal</li> <li>• FFT</li> <li>• OoA registrations – advise process &amp; procedure</li> <li>• Vitamin D – info &amp; dosage – MS to write article</li> </ul>	CH
<b>4. Any other business (AOB):</b>	<ul style="list-style-type: none"> <li>• <i>Repeal of H&amp;SC Act – how will it affect the NHS and in turn patients? Would someone be able to come and talk at next meeting?</i></li> <li>• <i>Mobile phones in the waiting area – can we stop them? Put up new VISIBLE signs (respect others).</i></li> <li>• <i>OoA registrations – patients can now register wherever they want i.e. for people of work in the City and cannot get to see a GP due to hours of work. CRMC have created a form to complete and will make the decision, based on certain criteria, whether a patient can register or not. Home visit rights are forfeit for these people; there is an agreement with the government for this.</i></li> <li>• <i>Cancer Awareness – outcomes worst in W Europe; self-referral centres for 2WW - C&amp;W has a centre set up.</i></li> </ul>	
<b>5. Date of the next meeting</b>	Wednesday 22 <sup>nd</sup> April 2015 from 5.00pm-7.00pm at City Road Medical Centre	
	<b>Thank you</b>	