

## The City Road Medical Centre

### Minutes from Patient Participation Group (PPG) Meeting 8<sup>th</sup> June 2016

**Present:** Cathrine Holmes (CH) Practice Manager (minutes), Dr Mirko Sulic (MS)  
Dr Katie Coleman (KC)

**Patients:** CaS, ET, SStG, SS, JM, FF, EC, CK.

**Apologies:** CS. JH.

	Notes	Action
<b>1. Welcome/Introductions/Review Minutes of last meeting</b>	<ul style="list-style-type: none"><li>• CH welcomed everyone.</li><li>• Minutes from last meeting were approved.</li></ul>	
<b>2. Newsletter input</b> <b>Suggestions for next newsletter-</b>	<ul style="list-style-type: none"><li>• Patient online access incl. prescriptions process</li><li>• Flood update</li><li>• Dr Sulic leaving</li><li>• i:HUB / late night chemists</li><li>• NHS choices</li></ul>	
<b>3. New Health Centre / Finsbury/St Lukes development</b> <b>Eshwyn Prabhu, Islington Council</b>	<ul style="list-style-type: none"><li>• <b>EP</b> from Islington Council outlined process of competition for project, and that shortlisting was down to 5 architect practices, and a winner would be announced shortly. It was discussed that CRMC and the PPG want to be involved from the early stage in planning the new space. PPG members asked to email CH with ideas, concerns and input as to what a new health centre should/should not contain.</li></ul>	
<b>4. GPAccess</b>	<ul style="list-style-type: none"><li>• <b>KC</b> outlined idea/plan to extend the telephone access service to an all-day triage service, so that patients can speak to a GP anytime during the day. The practice was also looking towards smarter ways of working and providing more services for patients.</li></ul>	
<b>5. Any other business (AOB):</b>	<ol style="list-style-type: none"><li>a) Concerns re bad Podiatry service provided at City Road. Diabetic foot checks are available at Pine Street.</li><li>b) PPG members wanted to express their best wishes to Dr Sulic and thank him for coming to the meeting.</li></ol>	
<b>6. Date of the next meeting</b>	Wednesday 21 <sup>st</sup> September 2016 at 5.00pm-7.00pm, City Road Medical Centre	
	<b>Thank you</b>	