

## The City Road Medical Centre

### Minutes from Patient Participation Group (PPG) Meeting 14<sup>th</sup> October 2015

Present: CH Practice Manager (minutes), Dr T Koch

Patients: CS, SS, JM, CK, UO, LM,

Apologies: CaS , JH, CJ, CS, ET, EC, SStG

	Notes	Action
1.	<b>Welcome/Introductions/Review Minutes of last meeting</b> <ul style="list-style-type: none"><li>• CH welcomed the group and introduced Dr Koch.</li><li>• Minutes from last meeting were approved.</li></ul>	CH
2.	<b>Newsletter input</b> <b>Suggestions for next newsletter-</b> <ul style="list-style-type: none"><li>• Patient online access incl. prescriptions process</li><li>• Flu jabs</li><li>• FFT (Friends &amp; Family Test)</li><li>• Travel vaccines</li><li>• i:HUB / late night chemists</li><li>• Access for sports</li><li>• NHS choices</li></ul>	CH
3.	<b>i:HUB:</b> <ul style="list-style-type: none"><li>• i:HUB went live on the 5<sup>th</sup> October 2015; CH presented the PPG with leaflets about the service and briefly explained how the process worked and how patients could access the appointments.</li></ul>	
4.	<b>King's Fund:</b> <ul style="list-style-type: none"><li>• TK outlined how the practice had been chosen as the only London practice to take part in a study regarding the current pressures in general practice.</li></ul>	
5.	<b>Surveys:</b> <ul style="list-style-type: none"><li>• PPG to discuss FFT &amp; GP survey at next meeting.</li></ul>	
6.	<b>Any other business (AOB):</b> <ul style="list-style-type: none"><li>• Update on expression of interested re new premises – no news.</li></ul>	
7.	<b>Date of the next meeting</b> Wednesday 14 <sup>th</sup> January 2016 on 5.00pm-7.00pm at City Road Medical Centre	
	<b>Thank you</b>	